



RETURN / EXCHANGE FORM

Date: _____ Invoice No: _____ Membership No: _____ Total Bill Amount: _____
 Name: _____ Surname: _____ Email: _____
 Address: _____ Postcode: _____
 Home Tel: _____ Mobile Tel: _____

Please list all items you are returning below.

No	Item Name	Colour	Size	Qty	Price	Tick Preferred Option	Reason For Return
1						<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
2						<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
3						<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
4						<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
5						<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
6						<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
Total Exchange Amount							
Total Refund Amount							

Please list all required exchange items in the box below.

No	Item Name	Colour	Size	Qty	Price
1					
2					
3					
4					
5					
6					
Sub - Total					£
Standard P&P					£4.95
Total					£

RETURNS POLICY

Please ensure all fields are completed in full, in case of incomplete or wrong details, Diya will not be held responsible for any delay. If you are returning/exchanging more than 6 items you can download another form from our website www.diyaonline.com.

RETURNS POLICY If an item is unsuitable it can be returned for an exchange/refund only. Please ensure the goods are returned unworn/unwashed within 12 days of receipt. All costs of returning the goods will be incurred by the customer, and a standard delivery charge of £4.95 will be payable on exchange orders dispatched from the warehouse. **We cannot exchange pierced jewellery or hair accessories due to hygiene reasons.** All exchanges are subject to availability.

SALE RETURNS POLICY Items purchased on sale can be returned for an exchange only. Terms and Conditions noted above and on our website still apply. This does not affect your statutory rights.

PAYMENT DETAILS

I wish to pay by **Postal Order**, the sum of £ _____

Postal Order Ref:

I wish to pay by **Credit/Debit Card**, please debit the sum of £ _____

Cardholders Name: _____

Card Type: _____

Card No:

Valid: / Expiry: / Security Code:

Issue No: (If applicable)

Registered Card Address: _____

RETURN ADDRESS

Returns up to 1kg should be sent
2nd Class Recorded Delivery, thereafter
1st Class Recorded Delivery

Diya by RFL

Returns Dept

PO Box 2455

Leagrave

LU3 1YX

PHONE: 0207 0434 825

EMAIL: info@ranifashions.com

ADMIN USE ONLY

DATE: _____

TYPE: _____

COST: _____